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CONFIRMATION NO. 5499

| SERIAL NUMBER | FILING or 371(c) DATE | CLASS | GROUP ART UNIT | ATTORNEY DOCKET NO. | | |
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| 10/828,998 | 04/21/2004 | 379 | 2614 | 062891.1250 | | |
| APPLICANTS Shmuel Shaffer, Palo Alto, CA; Labhesh Patel, Mountain View, CA; Shantanu Sarkar, San Jose, CA; Cary W. FitzGerald, Pleasanton, CA; | | | | | | |
| ** CONTINUING DATA ***** <i>None - KNN</i> | | | | | | |
| ** FOREIGN APPLICATIONS ***** <i>None - KNN</i> | | | | | | |
| ** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 06/26/2004 | | | | | | |
| Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and Acknowledged <i>KNN</i> Examiner's Signature | | <input type="checkbox"/> Met after Allowance Initials | STATE OR COUNTRY CA | SHEETS DRAWINGS 2 | TOTAL CLAIMS 32 | INDEPENDENT CLAIMS 5 |
| ADDRESS BAKER BOTTS L.L.P. 2001 ROSS AVENUE SUITE 600 DALLAS, TX 75201-2980 UNITED STATES | | | | | | |
| TITLE Enhanced call pickup | | | | | | |
| FILING FEE RECEIVED 1158 | FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following: | | <input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit | | | |